Highlights of Covid-19 situation in Uganda

**PRESIDENTIAL GUIDELINES TO MANAGE THE SPREAD OF CORONAVIRUS**

Effective 1st April 2020

**SUSPENDED**
- Movements in and out of country 32 DAYS
- Public Transport 14 DAYS
- Private Transport 14 DAYS
- Boda Bodas 14 DAYS
- Tuk-Tuks 14 DAYS
- Coaches 14 DAYS
- Buses 14 DAYS
- Air Transport 32 DAYS

**CLOSED**
- Shopping Malls 14 DAYS
- Arcades 14 DAYS
- Hardware shops 14 DAYS
- Lodges 14 DAYS
- Salons 14 DAYS
- Non-Food stores 14 DAYS
- Non-Food Markets 32 DAYS
- Garages 14 DAYS

**ALLOWED (WITH PRECAUTION)**
- Food markets - 4 metres circumferential distance, workers must stay at camp
- Supermarkets - Regulate numbers that come and leave
- Construction sites - workers must stay at camp
- Factories - workers must camp
- Pharmacies
- Vet shops
- Agric stores
- Banks
- Judiciary
- Media houses
- Private security companies
- Garbage collection services
- Fuel stations
- Water departments
- KCCA staff
- Telecommunication
- Door-to-door delivery
- Cleaning services
- Medical centres
- Agriculture

**PROHIBITED**
- Gatherings of more than 5 people
- Parties
- Bars
- Communal weddings
- Churches
- Political rallies and events
- Movements of any form between 7:00pm and 6:30am

**FOOD**
- Government will provide food for those affected

**BUSINESS**
- URA shall not close businesses on account of not paying taxes in these 14 days.
- Cargo transport must continue
- No disconnection of WATER and ELECTRICITY during this time.
- No seizing properties due to non loan payment

**GOVT WORKERS**
- Stay Home
- Army, the Police, the Health workers, the Electricity, Water and Telephone workers allowed
- People in barracks should not get out.

**CURFEW**
- 7:00pm - 6:30am

**SECURITY & HEALTH**
- The vehicles of the Army, Police, ambulances utilities' vehicles, Prisons, UWA, etc, will continue to move on orders of the competent authorities.
- Government cars to help deliver people to hospitals.

**UGANDA CORONA UPDATE**

Wednesday, 29 April 2020

<table>
<thead>
<tr>
<th>New Cases</th>
<th>Confirmed</th>
<th>Recovered</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>81</td>
<td>52</td>
<td>0</td>
</tr>
</tbody>
</table>

Show your solidarity with Uganda by creating a badge for your profile picture at www.staysafeug.com

#STAYSAFEUG
Effective communication and engagement has been critical.

The MD of NWSC Dr. Eng. Silver Mugisha will be on the Good Morning Uganda programme on UBC TV from 9-10am tomorrow Thursday April 09, 2020.

He will discuss:
- The status of urban Water Supply in Uganda
- Preparedness and Service Continuity during the COVID-19 crisis
- Infrastructure Development Programmes
- Progress of SCAP 100 among other things

LIVE ON 92.3 Voice Of Africa FM

Radio Talk Show 9.15am - 10am
25.04.2020

Discussants:
- RCC Kampala - Ms. Farida Mayanja
- GM Kampala Water - Eng. Mahmood Lutaaya
- Senior Manager Water Supply - Eng. Moses Bigabwa
NWSC Staff have been provided with the necessary protective gear.
Aggressive digital marketing has been adopted and use of contact-less services/online services and 24 hour call center

Omwavu has paid his water bills to support NWSC keep the taps running

@nwscug waterug @nwscug

#StaySafeWashUrHandsUG www.nwsc.co.ug

Download the NWSC APP today and manage your account in your comfort zone.

Make payments
Check balance
Make queries and give feedback

Been off supply?
Get Reconnected
Today!!

Get in touch with your customer relationship manager through the contacts on your water bill.

Together we can fight the Coronavirus. Make Handwashing with soap a habit. #waterman

Fighting The Spread of COVID19 Together

1. Water bills to pump water
2. Water treatment chemicals
3. Soap materials
4. Sanitation
5. Transport costs
6. Administrative costs

1. Waived Reconnection Fees!!
2. Water supply and customer service
Partnership with Kampala City Council Authority and private sector to install public hand washing points and water points in highly concentrated parts of the city
January to April 2020 Revenue Performance

Jan 20.3Bn
Feb 20.8Bn
March 18.9Bn
April

Net Billing
CE
Resp Rate